

Progress Report: April-December 2003

Organisational members at December 2003

There are 107 organisational members (plus 8 Regional Agencies and the LLDA) – they (and their date of joining the Network) are:

English local authorities

English local authorities – Counties

Bedfordshire (July 1999)	Lancashire (July 2001)
Buckinghamshire (April 2001)	Lincolnshire (September 2003)
Cambridgeshire (February 2002)	Norfolk (June 2001)
Derbyshire (May 2002)	North East Lincolnshire (March 2000)
Devon (May 2002)	Nottinghamshire (November 2000)
East Sussex (July 1999)	Oxfordshire (March 2000)
Essex (January 2000)	Shropshire (April 2000)
Gloucestershire (August 2000)	Surrey (July 2002)
Hampshire (September 2002)	Warwickshire (March 2001)
Hertfordshire (January 2002)	West Sussex (April 2001)
Isle of Wight (March 2001)	Wiltshire (May 2001)
Kent (June 1999)	

English local authorities – London Boroughs

Barnet (July 1999)	Hounslow (November 1999)
Bexley (August 2001)	Islington (October 1999)
Brent (June 1999)	Kensington & Chelsea (February 2002)
Bromley (July 2003)	Kingston upon Thames (July 1999)
Camden (January 2002)	Lambeth (July 1999)
Croydon (September 2001)	Lewisham (August 1999)
Ealing (January 2003)	Merton (May 1999)
Enfield (November 2000)	Newham (July 1999)
Greenwich (November 1999)	Southwark (August 1999)
Hammersmith & Fulham (July 1999)	Sutton (June 1999)
Haringey (September 1999)	Tower Hamlets (September 2001)
Havering (July 1999)	Wandsworth (February 2000)
Hillingdon	

English local authorities – Unitary Authorities

Bath & North East Somerset (December 2002)	Medway (July 1999)
Birmingham (May 2000)	Milton Keynes (May 2001)
Blackburn with Darwen (December 1999)	Nottingham (May 2003)
Bournemouth (November 2002)	Peterborough (October 2003)
Bracknell Forest (July 2001)	Poole (February 2001)
Brighton & Hove (November 1999)	Portsmouth (April 2001)
Bristol (April 2002)	Rotherham (January 2000)
Bury (March 2001)	St Helens (December 2003)
Dudley (May 2002)	Sandwell (September 2003)
Halton (April 2000)	Sheffield (March 2000)
Hartlepool (June 2001)	Slough (August 2000)
Kirklees (May 2002)	Southend on Sea (Sept 2003)
Knowsley (February 2000)	Stockport (January 2003)
Leeds (January 2003)	Stoke-on-Trent (June 2001)
Leicester (March 2001)	Tameside (November 2002)
Liverpool (September 2003)	Thurrock (November 2002)
Luton (July 1999)	Wakefield (May 2001)
Manchester (May 2000)	Walsall (July 2001)
	Wolverhampton (June 1999)
	York (June 2001)

Scottish local authorities

East Dunbartonshire (March 2001)
Glasgow (June 2001)
South Lanarkshire (October 2002)

Welsh local authorities

Monmouthshire (February 2001)
Neath Port Talbot (July 2001)
Newport (February 2000)
Swansea (July 2003)
Wrexham (February 2000)

National Museums, Archives and Libraries

British Museum (July 2001)
National Library of Wales (October 2003)

Regional bodies (eg Museums)

House of Lords Record Office (June 2001)
Petrie Museum (July 2001)

Professional and other bodies

CILIP (September 2000)
CPI (July 1999)
Health Development Agency (January 2000)
Heritage Lottery Fund (June 2001)
National Council on Archives (August 2001)
National Literacy Trust (September 2002)
RCMG (March 2002)
School Libraries Group – London & Home Counties Branch (November 2002)
Tipperary Institute (July 2001)
University of Northumbria, School of Information Studies (October 2001)

Regional Agencies

EEMLAC (February 2003)	NWMLAC (May 2003)
EMMLAC (February 2003)	SEMLAC (March 2002)
LMAL (February 2003)	WMLAC (September 2003)
LLDA (September 2000)	YMLAC (February 2003)
NEMLAC (January 2003)	

Individual members

At December 2003, The Network had 13 individual members.

Partners

The Network is working in partnership with a number of key organisations and individuals, including DCMS, The Reading Partnership, Anne Harding, the Quality Leaders Project and Bookscan, and they also receive copies of the newsletter.

Enquiries

The Network is receiving an increasing number of enquiries:

2003/4 [April-December 2003]	50 ¹
2002/3	46
2001/2	15
2000/1	8

Courses and other events (April- December 2003)

1. Our own open courses

“Up for it – encouraging reluctant staff to get on board with social exclusion”, Woking (October 2003)

¹ Includes those made to JISCMail.

2. Other organisations' open courses/Lectures

"Count me in" for CILIP Early Years Library Network, Exeter (December 2003)

"Managing children's library services for social inclusion", a course organised by West Berkshire Library Service (December 2003)

"National picture – tackling social exclusion: where libraries fit in" for EMRLS one-day East Midlands community language workshop, Leicester (October 2003)

"Up for it – encouraging reluctant staff to get on board with social exclusion" for SINTO, Sheffield (July 2003)

"Social inclusion – the way forward" for the CILIP Affiliates Group/Diversity Group at Umbrella, Manchester (July 2003)

"Social inclusion – a practical workshop" for the CILIP Affiliates Group/Diversity Group at Umbrella, Manchester (July 2003)

"Including the excluded – tackling social exclusion" for the CILIP Career Development Group/Community Services Group at Umbrella, Manchester (July 2003)

"I'm a librarian – what can I do?", talk for School Library Association Weekend Course, "Whose library is it anyway? School libraries and social inclusion", Leicester (June 2003)

"Keynote: Positive Action for museums, archives and libraries: what can we do?" for LMAL seminar, "Taking Positive Action", London (April 2003)

"Tackling social exclusion/Taclo eithrio cymdeithasol" for ASCEL/YLG Wales, Cardiff (April 2003)

3. In-house courses and talks

"Hertfordshire tackling social exclusion – improving access to library membership" for Hertfordshire (December 2003)

"Social Inclusion" for EMMLAC, Leicester (November 2003)

"Social inclusion" for EMMLAC, Nottingham (November 2003)

"Meeting the needs of lesbians and gay men" for Wandsworth Libraries and Children's Play staff (November 2003)

Staff Conference: Social Exclusion for Wrexham Culture & Heritage Services (October 2003)

Half-day seminar for library staff, Wrexham Library Service (October 2003)

“ASCEL Championing social inclusion – day 2”, Birmingham (October 2003)

“Tackling social exclusion” for SET [SE Wales Training Consortium], Cardiff (October 2003)

“Tackling social exclusion” for SET [SE Wales Training Consortium], Cwmbran (October 2003)

“Tackling social exclusion” for SET [SE Wales Training Consortium], Cwmbran (July 2003)

Workshop on social inclusion for IPF Public Library Benchmarking Club, London (June 2003)

“Tackling social exclusion: what can libraries do?”, session on seminar programme, “Libraries and Librarianship: past, present and future” organised by the University of Oxford Dept of Continuing Education for the University of North Carolina at Chapel Hill (May 2003)

“Tackling social exclusion” (2 days) for South Lanarkshire Library Service (May 2003)

“Tackling social exclusion” for Warwickshire Library Service (April 2003)

4. Piloting courses for library staff working with looked-after children

Leicester (November 2003)
St Neots (November 2003)
Westbury (November 2003)
Chorley (October 2003)
Newcastle (September 2003)
Windsor (September 2003)
York (September 2003)
Cornwall (September 2003)
London (May 2003)

Speakers/Trainers

We have drawn on the skills of a number of trainers/speakers, including:

Anne Harding, Marianne Locke, Kath Reynolds, John Vincent.

Development and Consultancy work

There have been two major developments in this financial year:

- Funding from the Paul Hamlyn Foundation for the production of a training 'toolkit' for libraries working with looked-after children has continued
- The launching of The Network's e-mail list

Seminars, formal meetings, etc

- Presentation on "Positive Action" to the [London] Mayor's Commission on African and Asian Heritage
- CILIP Community Services Group Committee meeting
- "Libraries and Readers – where next?" Conference
- Demos seminar to launch *Overdue*
- Meeting of the Ufl External Equality & Diversity Forum
- Launch of the "Moving Here" Website
- PHF Reading and Libraries Challenge Fund panel meeting

Other Activities

- Production of monthly newsletters
- Article in *CILIP Update*
- Regular column in *Personnel, Training and Education: a journal for library & information workers*.

Responses made by the Network

- "Vision into Action" – Resource's draft response to *Framework for the future*

Complimentary letters/e-mails

Here is a selection of comments made about The Network's work this financial year:

"Thank you very much for all the information you sent to me, it has been really useful and interesting! Congratulations for all your work. It has helped mine"
[Postgraduate student in Museums and Galleries Studies, October 2003]

"... I'm grateful to you and the support of the Network. It's so good to be able to get advice from colleagues in other authorities so easily and quickly ..."
[Network member, September 2003]

"Directly as a result of Newsletter, have received over a dozen enquiries in the last week or so. Similarly, we have benefitted through Newsletter from samples of a lot of other people's work."
[Network member, September 2003]

"I receive [the newsletter] each month via my colleague ... and I'd just like to say that it is always interesting and useful reading and there is always something I can highlight to the 'powers that be' about the real value of libraries. Keep it up!"
[Network member, September 2003]

“I would ... like to say how informative I find the newsletter. Keep up the good work!”

[Freelance archival consultant, August 2003]

“Really interesting issue [of newsletter] thanks. Glad I managed to find the dosh to continue the sub.”

[Network member, July 2003]

“I must say I think you are jolly good value for money!”

[Consultant, June 2003]

Report by the Networker

I worked some 955.25 hours for the Network between April-28 December 2003, broken down approximately as follows:

Preparation, delivery and follow-up to training courses [self-financing]	274.00
Resource-funded developmental work	39.25
Social Inclusion Audit for Kensington & Chelsea [RBKC-funded]	0.50
Updating CSG Website [Resource funded]	4.50
Work to date on looked-after children project [Paul Hamlyn Foundation-funded]	236.75
Work for CIPFA Benchmarking Club [CIPFA-funded]	9.50
Training for ASCEL [ASCEL-funded]	20.25
Work with CDF on response to “Framework” [Resource-funded]	0.75
Managing The Network, including e-mails, new members, filing, etc (159.25); enquiries (4.50); accounts (44.00); maintaining our Website (14.75); administering JISCMail(4.50); responding to reports etc (2.00)	229.00
Work on newsletters	75.50
Other activities (eg attending Ufl meetings)	59.75
SILG activities	1.50
Preparation of “Welcome to Your Library” follow-up bid	4.00
TOTAL	955.25

This is an outline of what that has involved.

A major part of the work has been in developing and delivering the wide range of training courses (listed above).

I have contributed articles to *Public Library Journal* and *Personnel, Training and Education* and have collected most of the content for and written the Newsletters in this period.

I have also attended a number of meetings, including those with: Michaela Dungate to discuss the looked-after children projects in Cornwall; SEMLAC to discuss working together; Andrew Stevens (Resource) to discuss *Framework for the Future*; Maurice Davies (Museums Association) to discuss links between The Network and the MA; Anne Harding to plan the courses for ASCEL and for the pilot looked-after children courses; Alison Jones, Nicky Copley and other York staff to discuss provision for looked-after children; Jonathan Douglas (then CILIP) to discuss provision for looked-after children; Susan Blishen (PHF) to discuss progress on the looked-after children project; Philip Pothan (Diversity Council) to discuss further joint working; Makeda Coaston (GLA) to discuss the Mayor's Commission on African and Asian Heritage; Viv Bird (National Literacy Trust) to discuss her work on the "Literacy and social exclusion" project; Helen Carpenter to discuss the "Welcome to Your Library" project"; Jim Macrae (Hertfordshire) to discuss training in relation to new joining procedures, etc; Natasha Innocent (Early Years Library Network) to discuss training needs and working together; Diane Chilmaid and Sue Fordham (Kent) to discuss progress on work with refugees and asylum-seekers; Lesley-Anne Kerr (WMMLAC) to discuss developing the partnership with The Network; Tim Coates to discuss social exclusion and public libraries; Ian Blackwell (NEMLAC) to discuss recent developments; Ann Borthwick (Gateshead) to discuss work with looked-after children and refugees and asylum-seekers; Stephanie Kenna, Carole Meads and Hazel Dakers (British Library) to discuss facilitating a day with NEMLAC.

I was also interviewed on the 'phone by Maria Ioannou (ECOTEC Research & Consulting) about social exclusion work in the culture and heritage sectors; and by Caroline Horn for a forthcoming article on libraries and social exclusion in *The Bookseller*.

In addition, I have carried out all the administration for the Network, including invoicing and banking income; dealing with suppliers' invoices and raising cheques; and answering the large number of letters and e-mails about the Network's work.

On behalf of the Network, I would like to thank the Paul Hamlyn Foundation for their grant to carry out the looked-after children project.

John Vincent
December 2003