

## Progress Report: January-December 2005

### Organisational members at December 2005

There are 124 organisational members (plus 9 Regional Agencies and the LLDA) – they (and their date of joining the Network) are:

#### English local authorities

##### English local authorities – Counties

Bedfordshire (July 1999)	Kent (June 1999)
Buckinghamshire (April 2001)	Lancashire (July 2001)
Cambridgeshire (February 2002)	Leicestershire (August 2004)
Cheshire (May 2005)	Lincolnshire (September 2003)
Cornwall (February 2005)	Norfolk (June 2001)
Derbyshire (May 2002)	North East Lincolnshire (March 2000)
Devon (May 2002)	Nottinghamshire (November 2000)
Dorset (August 2005)	Oxfordshire (March 2000)
East Sussex (July 1999)	Shropshire (April 2000)
Essex (January 2000)	Staffordshire (January 2005)
Gloucestershire (August 2000)	Surrey (July 2002)
Hampshire (September 2002)	Warwickshire (March 2001)
Hertfordshire (January 2002)	West Sussex (April 2001)
Isle of Wight (March 2001)	Wiltshire (May 2001)

##### English local authorities – London Boroughs

Bexley (August 2001)	Islington (October 1999)
Brent (June 1999)	Kensington & Chelsea (February 2002)
Bromley (July 2003)	Kingston upon Thames (July 1999)
Camden (January 2002)	Lambeth (July 1999)
Croydon (September 2001)	Lewisham (August 1999)
Ealing (January 2003)	Merton (May 1999)
Enfield (November 2000)	Newham (July 1999)
Greenwich (November 1999)	Redbridge (November 2005)
Hackney (January 2005)	Southwark (August 1999)
Hammersmith & Fulham (July 1999)	Sutton (June 1999)
Haringey (September 1999)	Tower Hamlets (September 2001)
Havering (July 1999)	Wandsworth (February 2000)
Hillingdon	
Hounslow (November 1999)	

## English local authorities – Unitary Authorities

Bath & North East Somerset (December 2002)	Milton Keynes (May 2001)
Birmingham (May 2000)	Nottingham (May 2003)
Blackburn with Darwen (December 1999)	Peterborough (October 2003)
Bournemouth (November 2002)	Poole (February 2001)
Bracknell Forest (July 2001)	Portsmouth (April 2001)
Brighton & Hove (November 1999)	Rotherham (January 2000)
Bristol (April 2002)	St Helens (December 2003)
Bury (March 2001)	Sandwell (September 2003)
Derby (September 2004)	Sheffield (March 2000)
Dudley (May 2002)	Slough (August 2000)
Halton (April 2000)	Southampton (January 2004)
Hartlepool (June 2001)	Southend on Sea (Sept 2003)
Kirklees (May 2002)	Stockport (January 2003)
Knowsley (February 2000)	Stoke-on-Trent (June 2001)
Leeds (January 2003)	Sunderland (December 2005)
Leicester (March 2001)	Tameside (November 2002)
Liverpool (September 2003)	Thurrock (November 2002)
Luton (July 1999)	Wakefield (May 2001)
Manchester (May 2000)	Walsall (July 2001)
Medway (July 1999)	West Berkshire (May 2004)
	Wolverhampton (June 1999)
	York (June 2001)

## Scottish local authorities

East Dunbartonshire (March 2001)  
Glasgow (June 2001)  
Perth & Kinross (April 2005)  
South Lanarkshire (October 2002)  
West Lothian (October 2004)

## Welsh local authorities

Cardiff (April 2004)  
Monmouthshire (February 2001)  
Neath Port Talbot (July 2001)  
Newport (February 2000)  
Swansea (July 2003)  
Wrexham (February 2000)

## Northern Ireland local authorities

South Eastern Education & Library Board (March 2004)

## National Museums, Archives and Libraries

British Library (January 2004)  
British Museum (July 2001)

National Library of Wales (October 2003)  
The National Archives (January 2004)

#### Regional bodies (eg Museums)

House of Lords Record Office (June 2001)  
Petrie Museum (July 2001)

#### Professional and other bodies

CILIP (September 2000)  
CPI (July 1999)  
Heritage Lottery Fund (June 2001)  
Manchester Metropolitan University (March 2005)  
National Council on Archives (August 2001)  
National Literacy Trust (September 2002)  
RCMG (March 2002)  
School Libraries Group – London & Home Counties Branch (November 2002)  
Tipperary Institute (July 2001)

#### MLA and Regional Agencies

MLA (1999)  
ALM (London) (April 2004)  
EEMLAC (February 2003)  
EMMLAC (February 2003)  
LMAL (February 2003)  
LLDA (September 2000)  
NEMLAC (January 2003)  
NWMLAC (May 2003)  
SEMLAC (March 2002)  
WMLAC (September 2003)  
YMLAC (February 2003)

#### **Organisational members – resignations from The Network**

Barnet – membership of The Network not a budget priority for 2005/6

Health Development Agency – now closed

University of Northumbria, School of Information Studies – University restructured,  
with School of Information Studies in new department

#### **Individual members**

At December 2005, The Network had 10 individual members.

## Partners

The Network is working in partnership with a number of key organisations and individuals, including DCMS, The Reading Agency, Anne Harding, NALD [The National Association for Literature Development], NAAN [English Heritage's New Audiences and Access Network], Proud Heritage, the Quality Leaders Project, and Bookscan, and they also receive copies of the newsletter.

## Enquiries

The Network is still receiving a large number of enquiries:

2005 [January-December 2005]	83 <sup>1</sup>
2004 [January-December 2004]	102
2003/4 [April-December 2003]	50
2002/3	46
2001/2	15
2000/1	8

It is interesting to note that there are now far more enquiries from students (of information studies and in other areas) than before – and a small number of enquiries from outside the UK too.

## Courses and other events (January – December 2005)

### 1. Our own open courses

“Library services for refugees and asylum-seekers”, Newcastle-under-Lyme, Staffordshire [course organised in conjunction with Stoke-on-Trent and Staffordshire Libraries, and CSG] (June 2005)

“Managing children’s library services for social inclusion”, Newcastle-under-Lyme, Staffordshire [course organised in conjunction with Stoke-on-Trent and Staffordshire Libraries, and CSG] (May 2005)

“Making it work: the challenge of providing a service for people with mental health problems”, Newcastle-under-Lyme, Staffordshire [course organised in conjunction with Stoke-on-Trent and Staffordshire Libraries, and CSG] (April 2005)

“Tackling social exclusion: an introduction”, Newcastle-under-Lyme, Staffordshire [course organised in conjunction with Stoke-on-Trent and Staffordshire Libraries, and CSG] (February 2005)

### 2. Other organisations’ open courses/Lectures

“Access, exclusion and community cohesion: how are these relevant to young people?”, workshop (run twice), Youth Libraries Group Conference, Loughborough (September 2005)

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<sup>1</sup> Since April 2003, this figure also includes enquiries made to JISCMail.

“Who are ‘proper’ library users then?”, talk at Umbrella, Manchester (July 2005)

“Looked-after children – what do libraries offer?”, talk at Umbrella, Manchester (July 2005)

“Social inclusion: where are we now, and where are we going?”, Career Development Group, West Country Division, Taunton (April 2005)

Keynote speech + chairing the day, Reading and Libraries Challenge Fund Training Day, Paul Hamlyn Foundation, London (March 2005)

“Cultural awareness: lesbians, gay men, bisexual and transgendered people”, Sinto, Sheffield (March 2005)

“Tackling social exclusion”, session for the International Library and Information Group of CILIP, London (March 2005)

“Working with looked-after children and young people”, Sinto, Sheffield (February 2005)

“What’s social exclusion got to do with me?”, session for West Midlands Career Development Group course, Coventry (January 2005)

### 3. In-house courses and talks

“Tackling social exclusion”, Royal Borough of Kensington & Chelsea Library Service (November 2005)

“Tackling social exclusion”, Nottinghamshire Library Service (November 2005, 2 x half-day courses)

“Library services for LGBTs”, Hertfordshire Library Service (November 2005, half-day course)

“Tackling social exclusion”, Royal Borough of Kensington & Chelsea Library Service (October 2005)

“Tackling social exclusion”, St Helens Library Service (October 2005, 3 x one-day courses)

“Tackling social exclusion”, Lincolnshire Library Service (September 2005)

“Library services for lesbians, gay men, bisexuals and transgendered people”, Lincolnshire Library Service (September 2005, half-day course)

“An overview of community cohesion”, Lincolnshire Library Service (September 2005, half-day course)

“Developing outreach services”, Lincolnshire Library Service (September 2005)

“Tackling social exclusion”, Isle of Wight Library Service (September 2005, 2 x half-day courses)

“Tackling social exclusion”, Worcestershire Library Service (July 2005)

“Library services for LGBTs”, Hertfordshire Library Service (July 2005, half-day course)

“Working with looked-after children”, course as part of the “Animate” project, Cheshire County Council (July 2005, 4 x one-day courses)

One-to-one training session, Hertfordshire Fire & Rescue Service (June 2005)

“Library services for lesbians and gay men”, Wandsworth Library Service (June 2005, half-day course)

“Developing outreach services”, Wandsworth Library Service (June 2005, half-day course)

“Working with looked-after children”, course as part of the “Animate” project, Cheshire County Council (June 2005, 2 x one-day courses)

“Tackling social exclusion”, Perth & Kinross Library Service (June 2005, 4 x half-day courses)

One-to-one training session, Hertfordshire Business Services (May 2005)

“Tackling social exclusion”, Derbyshire Library Service (May 2005, half-day course)

“Working with looked-after children”, course as part of the “Animate” project, Cheshire County Council (May 2005)

“Reaching the hard-to-reach: some issues for libraries”, seminar for London Metropolitan University as part of course “Information Services to Minority Communities” (April 2005)

“Tackling social exclusion”, St Helens Library Service (March 2005, 3 x one-day courses)

“Tackling social exclusion”, St Helens Library Service (February 2005, 3 x one-day courses)

“Tackling social exclusion”, Haringey Library Service (February 2005, 2 x half-day courses)

“Tackling social exclusion”, Nottinghamshire Library Service (January 2005)

“Tackling social exclusion”, Haringey Library Service (January 2005, 4 x half-day courses)

“Tackling social exclusion”, Greenwich Library Service (January 2005)

“An overview of community cohesion”, Black Country Libraries Partnership, Dudley (January 2005)

“Services for Black and ethnic minority communities, refugees and asylum-seekers”, Bournemouth Library Service (January 2005)

“Tackling social exclusion”, Royal Borough of Kensington & Chelsea Library Service (January 2005)

#### 4. Conference

None in 2005.

#### **Speakers/Trainers**

We have drawn on the skills of a number of trainers/speakers, including:

Nicky Copley, Anne Harding, Hilary Plews, Julie Ryder and John Vincent.

#### **Initiatives and Developments**

- Following enquiries from Cornwall and Kent, The Network worked with CILIP and ASCEL to put a proposal to the Society of Chief Librarians [SCL] that children on the move (looked-after, Traveller and refugee children and young people) and their parents/carers could return their library materials to any library in the UK, and this was agreed by SCL in November 2005, to be implemented from January 2006
- Research for SEMLAC into the role libraries play in tackling social exclusion and building community cohesion, which resulted in the publication of a web-based guide
- The Network is a partner in Phase 2 of the “Welcome to Your Library” project
- The launching of The Network’s e-mail lists for people working with looked-after children; Travellers; refugees and asylum-seekers.

#### **Seminars, formal meetings, etc**

- Member of working group to consider the future of MAGDA [the Museums and Galleries Disability Association]
- Meeting to discuss “New Directions in Social Policy”, MLA (March 2005)
- Member of the Paul Hamlyn Foundation “Reading and Libraries Challenge Fund” Panel [from July 2005]
- Meetings of the Ufl External Equality & Diversity Forum
- CILIP Community Services Group Committee meetings
- Member of PHF “Right to Read” advocacy steering group

## Conferences, seminars, etc attended

- National Literacy Trust Conference on literacy and social exclusion, London, February 2005
- “All Aboard” Conference, National Maritime Museum, April 2005
- “New Directions in Social Policy” seminar, MLA, May 2005
- “African Publishing & Writing Conference”, British Library, October 2005

## Other Activities

- Production of monthly newsletters
- Articles in *Public Library Journal*
- Acted a referee for bids to the Laser Foundation

## Responses made by the Network

- Draft of the report of the Mayor’s Commission of African and Asian Heritage
- CILIP’s Review of Special Interest Groups
- *Statutory guidance: duty on local authorities to promote the educational achievement of looked after children* to DfES
- *Handle with care: towards a diversity strategy for London’s archives, museums and libraries – a consultation document* to ALM London

## Publications

### Articles

- John Vincent “Working with looked-after children”, *Public Library Journal* (“Social exclusion” column) Spring 2005, pp15-17
- John Vincent “A question of cohesion”, *Public Library Journal* (“Social exclusion” column) Summer 2005, pp26-28
- John Vincent “So, who are ‘proper’ library users then?”, *Public Library Journal* (“Social exclusion” column) Autumn 2005, p10

### Contributions to ...

- *Libraries and sustainable communities*. SEMLAC (“In Brief” series), 2004
- *Who does what? How social workers and carers can support the education of looked after children*. DfES, 2005. Available at:  
[www.dfes.gov.uk/educationprotects/upload/ACF20A2.pdf](http://www.dfes.gov.uk/educationprotects/upload/ACF20A2.pdf)

## Complimentary letters/e-mails

Here is a small selection of comments made about The Network’s work this year:

“Just to say how I value the newsletter and find it a great aid. It keeps me focussed on what is relevant to today ... and what we are planning for tomorrow.”



“... Many thanks for all the work you have done & for the great assistance your organisation provides.”

“This [the newsletter] is an increasingly impressive publication ...”

“... your seminar [at the YLG Conference] had ‘excellent’ ratings by delegates, including one delegate who gave you ‘double’ excellent ...”

“Thx again for your help, you fall into that very small group of individuals who have kept me relatively sane whilst trying to do the research on this dissertation.”

“Just wanted to say how much I enjoyed today’s course, I found it very interesting, in particular I feel I have a better understanding of the central government’s agenda on social exclusion and how this fits into my own working practices. Given me much to think on, thanks again.”

### Report by the Networker

I worked some 1,419 hours for the Network between January-December 2005, broken down approximately as follows:

Preparation, delivery and follow-up to training courses [self-financing]	600.00	42%
“Welcome to Your Library” Phase 2 [partly PHF-funded <sup>2</sup> ]	84.50	6%
Work for SEMLAC researching community cohesion [SEMLAC-funded]	22.00	1.5%
<i>Funded or part-funded</i>		<i>c49.5%</i>
Managing The Network, including e-mails, new members, filing, etc (250.25); enquiries (13.00); accounts (63.50); maintaining our Website (9.25); administering JISMAIL(4.00); responding to reports etc (5.25)	345.25	24%
Work on newsletters	184.75	13%
Other activities (eg attending Ufl meetings)	163.00	11.5%
Follow-up work on looked-after children project	19.25	<1.5%
<i>Paid for from subscriptions, income from courses, etc</i>		<i>c50%</i>
<b>TOTAL</b>	1418.75	100%

This is an outline of what that has involved.

A major part of the work has been in developing and delivering the wide range of training courses (listed above). I have contributed articles to *Public Library Journal* and have collected most of the content for and written the Newsletters in this period.

I have also attended a number of meetings, including those with: Martin Etheridge (SEU) to discuss links between the SEU and The Network; Natasha Innocent (MLA) to update each other; Helen Carpenter and Fiona O’Brien (LLDA) to discuss how to

<sup>2</sup> Most of the work on WTYL is funded via the PHF grant, but a small part is The Network’s own contribution to the Project.

develop "Welcome to Your Library"; Liz Newall, Nick Owen and Hedley Skinner (Cheshire) to discuss training for the "Animate" project; Susan Blishen (PHF) to discuss the R&LCF Training Day; Viv Bird (NLT) to update each other; Julia Munro (Hertfordshire Business Services) for briefing for one-to-one training session; Nicole Walker (Early Years Library Network) to update each other; Jonathan Douglas (MLA) to update each other; Ciara Eastell ("Fulfilling their Potential") to update each other; Sue Riley (RBKC) to discuss training; Kathy Ennis (CILIP) to discuss staffing issues and social inclusion; Sue Brown (CILIP) to update each other; Jack Gilbert to update each other; Andrew Stevens (MLA) to update each other; Hayley Watts (CSV) to discuss community participation; Michael Clarke (LLDA) and a team from ippr to discuss research proposals; Colin Bray (Devon Library Service) to update each other; Robert Dufton, Susan Blishen and Viv Griffiths to discuss how to take forward PHF's work on looked-after children; Miranda McKearney and Ciara Eastell (TRA) to update each other and discuss partnership working; and Alan Cooper (CILIP) to look at taking over the updating of The Network website.

In addition, I have carried out all the administration for the Network, including invoicing and banking income; dealing with suppliers' invoices and raising cheques; and answering the large number of letters and e-mails about the Network's work.

John Vincent  
December 2005