

## **Progress Report: January-December 2004**

### **Organisational members at December 2004**

There are 114 organisational members (plus 9 Regional Agencies and the LLDA) – they (and their date of joining the Network) are:

#### English local authorities

##### English local authorities – Counties

Bedfordshire (July 1999)	Lancashire (July 2001)
Buckinghamshire (April 2001)	Leicestershire (August 2004)
Cambridgeshire (February 2002)	Lincolnshire (September 2003)
Derbyshire (May 2002)	Norfolk (June 2001)
Devon (May 2002)	North East Lincolnshire (March 2000)
East Sussex (July 1999)	Nottinghamshire (November 2000)
Essex (January 2000)	Oxfordshire (March 2000)
Gloucestershire (August 2000)	Shropshire (April 2000)
Hampshire (September 2002)	Surrey (July 2002)
Hertfordshire (January 2002)	Warwickshire (March 2001)
Isle of Wight (March 2001)	West Sussex (April 2001)
Kent (June 1999)	Wiltshire (May 2001)

##### English local authorities – London Boroughs

Barnet (July 1999)	Lambeth (July 1999)
Bexley (August 2001)	Lewisham (August 1999)
Brent (June 1999)	Merton (May 1999)
Bromley (July 2003)	Newham (July 1999)
Camden (January 2002)	Southwark (August 1999)
Croydon (September 2001)	Sutton (June 1999)
Ealing (January 2003)	Tower Hamlets (September 2001)
Enfield (November 2000)	Wandsworth (February 2000)
Greenwich (November 1999)	
Hammersmith & Fulham (July 1999)	
Haringey (September 1999)	
Havering (July 1999)	
Hillingdon	
Hounslow (November 1999)	
Islington (October 1999)	
Kensington & Chelsea (February 2002)	
Kingston upon Thames (July 1999)	

## English local authorities – Unitary Authorities

Bath & North East Somerset  
(December 2002)  
Birmingham (May 2000)  
Blackburn with Darwen  
(December 1999)  
Bournemouth (November 2002)  
Bracknell Forest (July 2001)  
Brighton & Hove (November 1999)  
Bristol (April 2002)  
Bury (March 2001)  
Derby (September 2004)  
Dudley (May 2002)  
Halton (April 2000)  
Hartlepool (June 2001)  
Kirklees (May 2002)  
Knowsley (February 2000)  
Leeds (January 2003)  
Leicester (March 2001)  
Liverpool (September 2003)  
Luton (July 1999)  
Manchester (May 2000)  
Medway (July 1999)

Milton Keynes (May 2001)  
Nottingham (May 2003)  
Peterborough (October 2003)  
Poole (February 2001)  
Portsmouth (April 2001)  
Rotherham (January 2000)  
St Helens (December 2003)  
Sandwell (September 2003)  
Sheffield (March 2000)  
Slough (August 2000)  
Southampton (January 2004)  
Southend on Sea (Sept 2003)  
Stockport (January 2003)  
Stoke-on-Trent (June 2001)  
Tameside (November 2002)  
Thurrock (November 2002)  
Wakefield (May 2001)  
Walsall (July 2001)  
West Berkshire (May 2004)  
Wolverhampton (June 1999)  
York (June 2001)

## Scottish local authorities

East Dunbartonshire (March 2001)  
Glasgow (June 2001)  
South Lanarkshire (October 2002)

## Welsh local authorities

Cardiff (April 2004)  
Monmouthshire (February 2001)  
Neath Port Talbot (July 2001)  
Newport (February 2000)  
Swansea (July 2003)  
Wrexham (February 2000)

## National Museums, Archives and Libraries

British Library (January 2004)  
British Museum (July 2001)  
National Library of Wales (October 2003)

The National Archives (January 2004)

#### Regional bodies (eg Museums)

House of Lords Record Office (June 2001)

Petrie Museum (July 2001)

#### Professional and other bodies

CILIP (September 2000)

CPI (July 1999)

Health Development Agency (January 2000)

Heritage Lottery Fund (June 2001)

National Council on Archives (August 2001)

National Literacy Trust (September 2002)

RCMG (March 2002)

School Libraries Group – London & Home Counties Branch (November 2002)

Tipperary Institute (July 2001)

University of Northumbria, School of Information Studies (October 2001)

#### MLA and Regional Agencies

MLA (1999)

ALM – London (April 2004)

EEMLAC (February 2003)

EMMLAC (February 2003)

LMAL (February 2003)

LLDA (September 2000)

NEMLAC (January 2003)

NWMLAC (May 2003)

SEMLAC (March 2002)

SWMLAC (January 2004)

MLA-WM (September 2003)

YMLAC (February 2003)

#### **Individual members**

At December 2004, The Network had 13 individual members.

#### **Partners**

The Network is working in partnership with a number of key organisations and individuals, including Bookscan, DCMS, Feltham YOI, Anne Harding, NALD [The National Association for Literature Development], the Quality Leaders Project, The Reading Partnership and Share the Vision, and they also receive copies of the newsletter.

## Enquiries

The Network is still receiving an increasing number of enquiries:

2004 [January-December 2004]	104 <sup>1</sup>
2003/4 [April-December 2003]	50 <sup>2</sup>
2002/3	46
2001/2	15
2000/1	8

## Courses and other events (January – December 2004)

### 1. Our own open courses

None in 2004.

### 2. Other organisations' open courses/Lectures

“Services for looked-after children and teenagers”, Lecture to University of West of England Information Studies course (November 2004)

“Social Inclusion and Prison Libraries”, session for Prison Libraries Group Conference, Cheltenham (October 2004)

“Social Exclusion and Reader Development”, “Time to Read” [the North-West Libraries Reader Development Partnership], Blackpool (July 2004)

Keynote speech, Access Network’s Learning Disabilities Seminar, Kensington (April 2004)

“Reaching hard-to-reach families”, Early Years Library Network course, Wakefield (March 2004)

“Tackling social exclusion”, Association of London Chief Librarians Annual Conference (March 2004)

“Reaching hard-to-reach families”, Early Years Library Network course, Birmingham (February 2004)

Keynote speech, Paul Hamlyn Foundation “Reading & Libraries Challenge Fund Training Day (February 2004)

“Reaching hard-to-reach families”, Early Years Library Network course, Leicester (January 2004)

### 3. In-house courses and talks

“Looked-after children and reading”, York Library Service (December 2004)

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<sup>1</sup> Includes those made to JISCMail.

<sup>2</sup> Also includes those made to JISCMail.

“Welcome to Your Library – a course for Library Resources Unit staff”, Enfield Library Service (December 2004)

“Lesbian and gay awareness”, Hertfordshire Library Service (December 2004, 2 x half-day courses)

“Tackling social exclusion”, Nottinghamshire Library Service (November 2004, 4 x one day courses)

“Welcome to Your Library – a course for Library Resources Unit staff”, Enfield Library Service (November 2004)

Training session to promote the LPSA, Enfield Library Service (November 2004)

“Lesbian and gay awareness”, Hertfordshire Library Service (November 2004, 3 x half-day courses)

“Lesbian and gay awareness”, Hertfordshire County Council HR Staff and Hertfordshire Fire Service (November 2004, 1 x half-day course)

“Tackling social exclusion”, Royal Borough of Kensington & Chelsea Library Service (November 2004)

“Inclusion, exclusion or cohesion?”, Test Valley Borough Council (October 2004)

“Tackling social exclusion”, Royal Borough of Kensington & Chelsea Library Service (October 2004)

“Tackling social exclusion”, Nottinghamshire Library Service (October 2004)

“Tackling social exclusion”, 4-Site Consortium, Burnham (October 2004)

“Tackling social exclusion”, Cardiff Library Service (October 2004)

“Tackling social exclusion”, Cardiff Library Service (September 2004)

“Tackling social exclusion”, Lincolnshire Library Service (September 2004, 2 x one-day courses)

“Tackling social exclusion”, Cardiff Library Service (June 2004, 2 x one-day courses)

“Tackling social exclusion”, Worcestershire Library Service, Droitwich (May 2004)

“Welcome to Your Library”, Enfield Library Service (May 2004)

“Meeting the needs of lesbians and gay men”, Wandsworth Children’s Play Service (May 2004)

“The REACH UP Project – working with looked-after children in Oxfordshire” (May 2004)

“Welcome to Your Library”, Enfield Library Service (April 2004, 2 x one-day courses)

“Tackling social exclusion”, workshop at Camden Library staff annual conference (March 2004)

“Social exclusion and Schools Library Services”, Warwickshire Library Service (March 2004)

“Developing services for Black and minority ethnic communities”, Bournemouth Library Service (March 2004)

“Welcome to Your Library”, Enfield Library Service (March 2004, 3 x one-day courses)

“Tackling social exclusion”, Lincolnshire Library Service (February 2004, 2 x one-day courses)

“Tackling social exclusion”, South Lanarkshire Library Service (February 2004, 2 x one-day courses)

Facilitating “Reaching the Regions” day seminar for the British Library (January 2004)

“Tackling social exclusion”, Lincolnshire Library Service (January 2004, 2 x one-day courses)

#### 4. Conference

“Access to Books and Reading Projects for Young People in Public Care: The Librarians’ Training Kit” – Final Conference, Birmingham, 26 April 2004

#### **Speakers/Trainers**

We have drawn on the skills of a number of trainers/speakers, including:

Kathryn Armstrong, Becky Benwell, Michael Bettencourt, Susan Blishen, Nicky Copley, Viv Griffiths, Anne Harding, Rachel Hockey, Alison Jones, Grace McElwee, Pam Parish, Paul Robinson, John Vincent and Jean Wolstenholme.

#### **Development and Consultancy work**

There has been a number of major developments this year:

- Continued funding from the Paul Hamlyn Foundation for the production of “Access to Books and Reading Projects for Young People in Public Care: The Librarians’ Training Kit”, launched in draft form at the Conference in April, and published in November 2004

- Research for SEMLAC into the role libraries play in building community cohesion
- The launching of The Network's e-mail lists for people working with looked-after children; Travellers; refugees and asylum-seekers.

### **Seminars, formal meetings, visits, etc**

- Member of the Paul Hamlyn Foundation "Reading and Libraries Challenge Fund" Panel [to April 2004]
- Member of MLA group (led by CDF), looking at libraries and community cohesion
- Member of the Readers' Group Strategy Steering Group [part of response to *Framework for the future*]
- CILIP Community Services Group Committee meetings
- Meetings of the Ufl External Equality & Diversity Forum
- Attended "Line of Vision" Conference, National Portrait Gallery, March 2004
- Library + Info Show, Excel, April 2004
- Visit to Feltham YOI
- Launch of "Inspiring Learning for All", South-West, Powderham Castle, June 2004
- DCMS Public Library "Summit" meeting, June 2004
- The Reading Agency conference, "Fulfilling their Potential", July 2004
- "Enriching communities – how archives, libraries and museums can work with asylum seekers and refugees", ALM (London) Conference, July 2004
- Launch of "Londoners need to read", July 2004
- CILIP Youth Libraries Group Conference, Cambridge, September 2004
- Seminar led by the Rainer Foundation to discuss the development of their EQUAL-funded project with looked-after young people
- Early Years Library Network Conference, Birmingham, October 2004
- Launch of Africa Collection, Edmonton Green Library, October 2004
- Meeting at MLA to discuss future plans for MAGDA, November 2004

### **Other Activities**

- Production of monthly newsletters
- Articles in CILIP *Update*
- Acted a referee for bids to the Laser Foundation

### **Responses made by the Network**

- *Literacy and social inclusion: the policy challenge – a discussion paper* for National Literacy Trust/Basic Skills Agency
- Draft chapter on workforce development for the report of the Mayor's Commission of African and Asian Heritage
- *Strength in diversity* to the Home Office
- Evidence to the House of Commons Public Library Inquiry
- Ufi's Strategic Plan 2005-2010

## **Publications**

### Pack

- *Access to books and reading projects for young people in public care: the librarians' training kit*. The Network, 2004, free (ISBN: 1-903780-05-5)

### Articles

- John Vincent "Tackling the problem: where to start?", *Public Library Journal* ("Social exclusion" column) Spring 2004, pp18-19
- John Vincent and Jerry Hurst "Teenagers – where do we start?", *CILIP Update* 3 (5) May 2004, pp38-39
- John Vincent "Tackling the problem: some help", *Public Library Journal* ("Social exclusion" column) Summer 2004, pp18-19
- John Vincent, Lucy Love and Claire Stalker-Booth "Teenagers – providing successful study support", *CILIP Update* 3 (9) September 2004, pp32-33

### Contributions to ...

- *Libraries and sustainable communities*. SEMLAC ("In Brief" series), 2004.

## **Complimentary letters/e-mails**

Here is a selection of comments made about The Network's work this year:

"I have changed jobs ... but do appreciate still getting the Newsletter as it is important in my new role"

"I just wanted to say how very much enlightened I felt after attending your course and also how comprehensive and useful the follow up notes are"

"I'm a regular reader of your Newsletter ... and always find it very interesting and informative"

"Just to say thanks for all your work and information you pass on. I find a lot of it very helpful indeed"

"This valuable information highlighting subtle changes in the agendas around inclusion is from John Vincent's excellent Network Newsletter ..."



## Report by the Networker

I worked some 1,519 hours for the Network between January-December 2004, broken down approximately as follows:

Preparation, delivery and follow-up to training courses [self-financing]	618.50	41%
Work on looked-after children project [Paul Hamlyn Foundation- funded]	108.75	7%
Work for SEMLAC researching community cohesion [SEMLAC-funded]	149.50	10%
Work with CDF on response to "Framework" [MLA-funded]	7.00	<1%
Updating CILIP's sexual orientation guidelines [CILIP-funded]	4.50	<1%
Managing The Network, including e-mails, new members, filing, etc (221.50); enquiries (11.25); accounts (48.75); maintaining our Website (4.75); administering JISCMail(4.50); responding to reports etc (14.00)	304.75	20%
Work on newsletters	129.50	8.5%
Other activities (eg attending Ufl meetings)	155.75	10%
Preparation of "Welcome to Your Library" follow-up bid	41.00	3%
<b>TOTAL</b>	<b>1519.25</b>	<b>100%</b>

This is an outline of what that has involved.

A major part of the work has been in developing and delivering the wide range of training courses (listed above).

I have contributed articles to *Public Library Journal* and *CILIP Update* and have collected most of the content for and written the Newsletters in this period.

I have also attended a number of meetings, including those with: Graham Fisher (then LLDA) to discuss the LLDA work programme; Helen Carpenter (then WTYL), Fiona O'Brien (LLDA), Michael Cooke (then NEMLAC), Ann Borthwick (Gateshead), and Lynne Knight (Salisbury WORLD) to discuss how to develop "Welcome to Your Library"; Rosemary Doyle (Islington) about possible courses; Marcus Weisen (MLA) to update each other; Susan Blishen (PHF) to discuss progress on the looked-after children project; Jane Murison (ContinYou) to discuss links over work with looked-after children; Sophia Mirchandani, Isabel Hughes and Liane Kordan (SEMLAC) to discuss project brief; Stephen Quirke and Sally Macdonald (Petrie Museum) about ideas for a conference; David Holmes and Becky Benwell (DfES) about working with looked-after children; Alistair Mackenzie (Exeter Community Initiatives) about work to tackle social exclusion; Claire Chidley and Margaret Smith (Test Valley) about the training course; Ratan Vaswani (Museums Association) about training; Jonathan Douglas (MLA) to update each other; Rebecca Linley (MLA) to update each other; Ruth Harrison (The Reading Agency) to update each other; Anne Harding to plan York training course; Viv Griffiths to discuss work with looked-after children; Stephanie Kenna and Cathy Walters (British Library) to discuss SEMLAC project; Julie Ryder to plan training courses; Fiona McDonald and Penny Whitehead (Hertfordshire) to plan LGBT courses; Julie Gibson, Hilary Plews and Ruth Hellen (Enfield) to plan training courses; Kate Oakley to discuss work on social exclusion;

Suzette Ebanks to discuss her thesis on aspects of inclusion; Makeda Coaston (GLA) to discuss recommendations of the Mayor's Commission on African and Asian Heritage; Clare Lavis (SEMLAC) to discuss examples of libraries' work to tackle social exclusion.

I was also interviewed on the 'phone by Cathy Bereznicki (NIACE) about the role that libraries might play in IAG, and about social exclusion; Stella Thebridge (then UCE) about provision for refugees and asylum-seekers; Anne Goulding (Loughborough University) about libraries, change and social exclusion.

In addition, I have carried out all the administration for the Network, including invoicing and banking income; dealing with suppliers' invoices and raising cheques; and answering the large number of letters and e-mails about the Network's work.

On behalf of the Network, I would like to thank the Paul Hamlyn Foundation for their grant to carry out the looked-after children project, and SEMLAC for the funding for the community cohesion research.

John Vincent  
December 2004